A-1 Septic Systems Privacy Policy as of February 5th, 2024

Thank you for visiting our website and considering our services at A-1 Septic Systems Protecting your privacy is important to us. This Privacy Policy explains how we collect, use, disclose, and safeguard your personal information in relation to the services we provide.

Our Privacy Policy is very simple. What you transmit to us will remain private and will stay with us. This includes both the data you input as well as your personal data, such as your email address, name, address, credit card information and all other information we receive from you.

## 1. Information We Collect

We collect personal information, including but not limited to, your name, email address, and phone number when you voluntarily provide it to us during the lead generation process and patient registration process. We collect this information for the purpose of sending appointment reminders, service feedback requests, promotional offers, discounts, and other marketing content related to our products and services.

## 2. How We Use Your Information

- We use the information we collect to:
- Send appointment reminders and service feedback requests via SMS and email.
- Provide information about our products and services via SMS and email, including promotional offers and discounts.
- Confirm successful submission of forms through automatic SMS confirmations.
- Comply with legal requirements and enforce our legal rights.
- Improve our services and customer experience.

## 3. Disclosure of Your Information

We do not sell, trade, or otherwise transfer your personal information to outside parties. We may share your information with trusted third parties who assist us in conducting our business, as long as those parties agree to keep this information confidential.

The two exceptions, of course, are as follows: (1) using your personal data solely in connection with processing your credit card payments; and (2) a court order or validly issued subpoena.

#### 4. Your Consent

By providing your personal information to us and giving your consent to receive email/SMS communication, you acknowledge and consent to the collection, use, and disclosure of your personal information as described in this Privacy Policy.

### 5. Security

We implement a variety of security measures to maintain the safety of your personal information. We use industry-standard encryption techniques to protect your data from unauthorized access, alteration, disclosure, or destruction.

# 6. Changes to This Privacy Policy

We reserve the right to modify this Privacy Policy at any time. Changes and clarifications will take effect immediately upon their posting on the website. You are encouraged to periodically review this Privacy Policy to stay informed about how we are protecting the personal information we collect.

### 7. Contact Us

If you have any questions about this Privacy Policy, please contact us at:

A-1 Septic Systems 5823 E. 68th St. Stillwater, OK 74074

office@alsepticsystems.com

405-377-0643